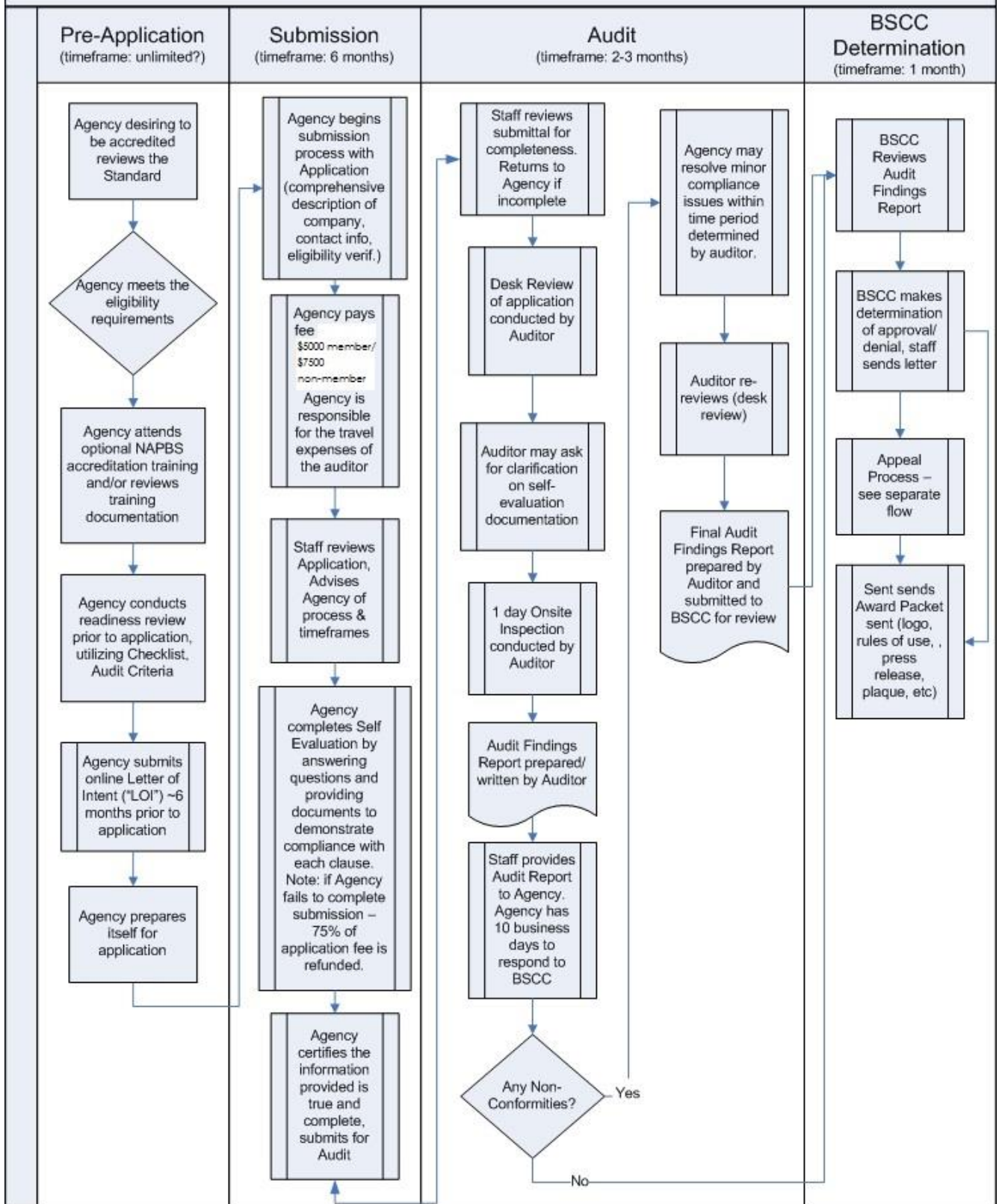
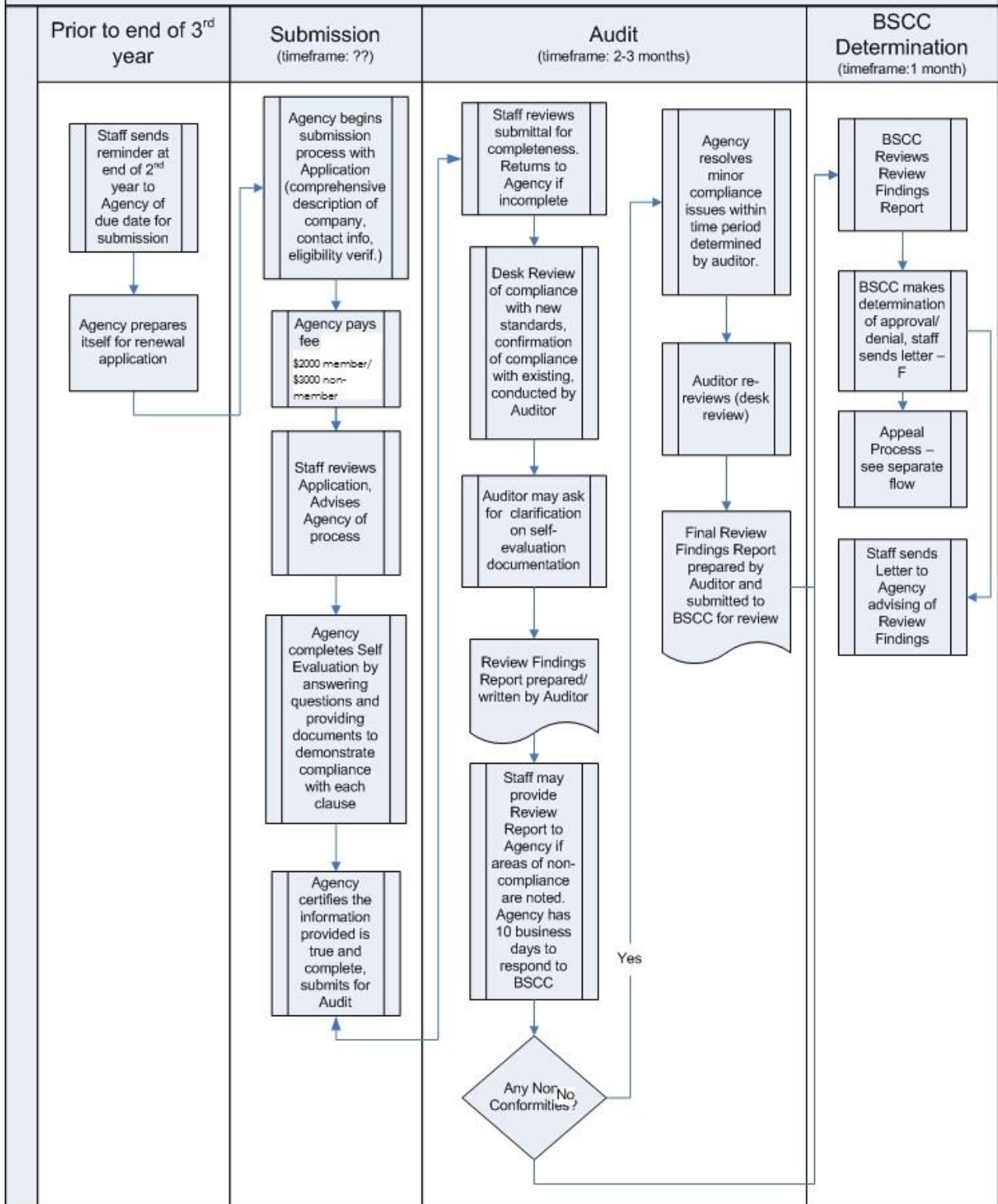


Background Screening Agency Accreditation Program (BSAAP) – 04/15/09



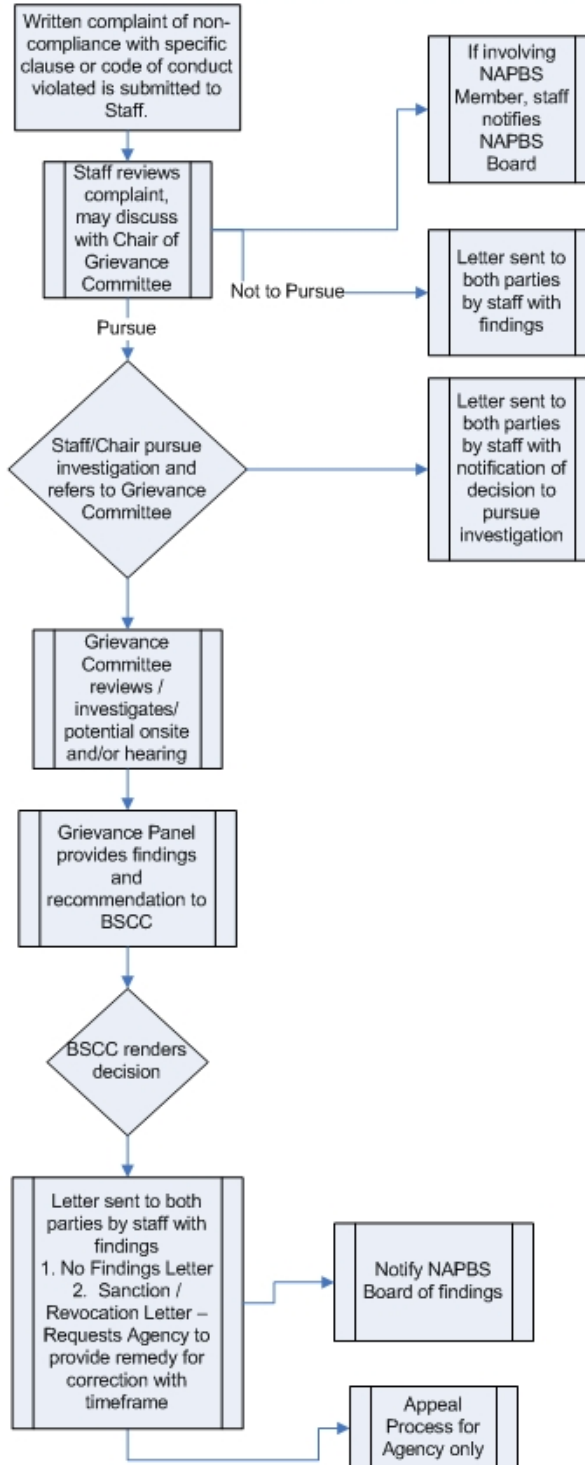
Maintenance Process – 3 Year Interim Surveillance– 02/13/09



BSAAP Complaint/Grievance Process – 02/13/09

Process

(timeframe: within 60 days)



BSAAP Appeal Process – 02 13 09

Types of Appeal	Appeal Request	Process (timeframe: within 60 days)
<p>Denial of eligibility for accreditation</p> <p>Denial accreditation</p> <p>Denial of renewal for accreditation</p> <p>Sanctions to accreditation</p> <p>Revocation of accreditation</p> <p>Findings of Complaint investigation</p>	<p>Agency submits written documentation requesting Appeal, or in the case of revocation of accreditation, a Letter of Intent to appeal within thirty (30) days of the receipt of the written decision from BSCC. For revocation situations, an additional thirty (30) days is allowed for submission of appeal documentation.</p> <p>Non-refundable appeal fee of \$1,000 is submitted</p>	<pre> graph TD A[Appeal Panel reviews documentation] --> B{Appeal Panel makes recommendation} B --> C[Appeal Panel provides findings to BSCC] C --> D{BSCC makes determination} D --> E[Letter sent to Agency by staff] </pre>