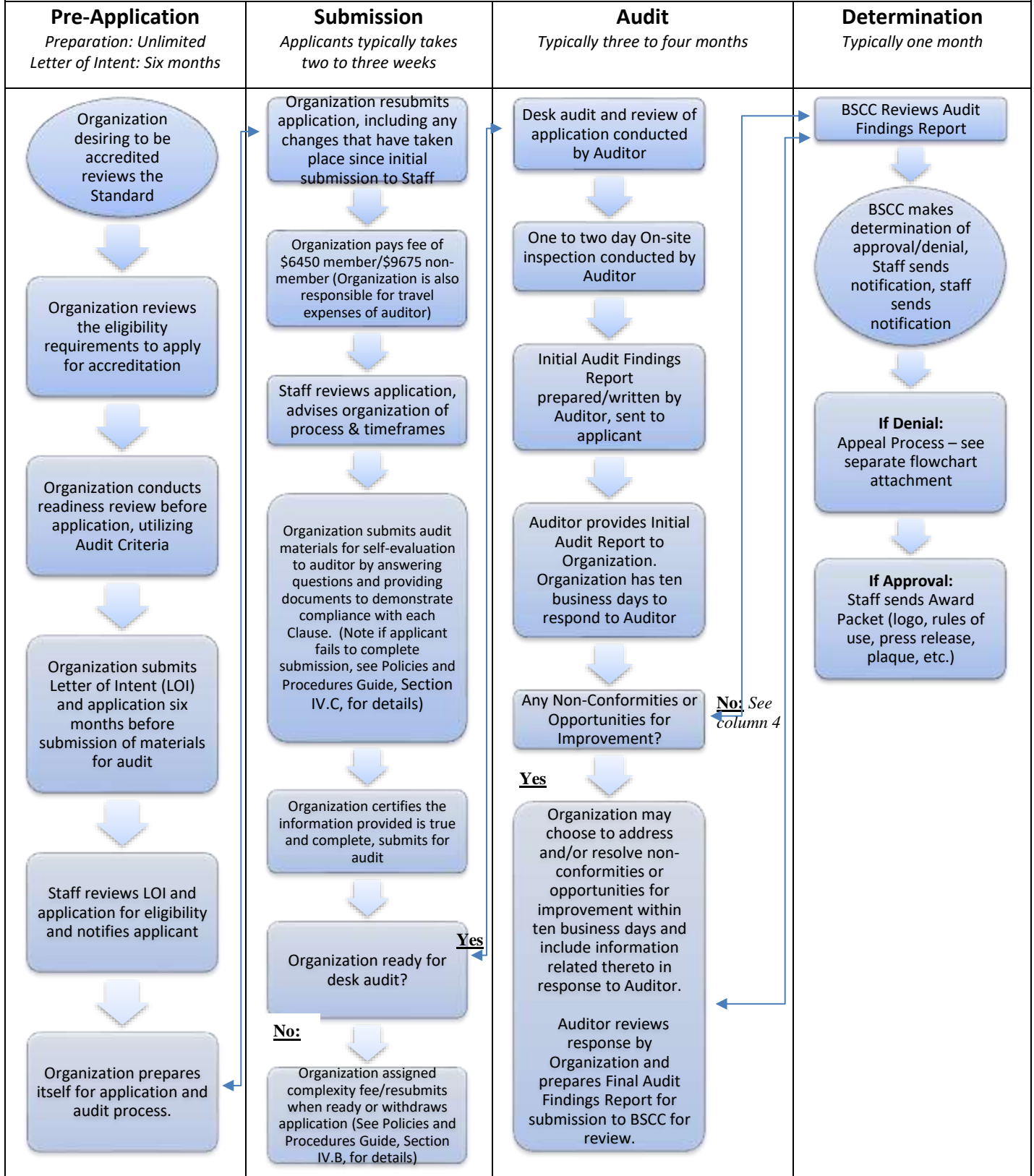
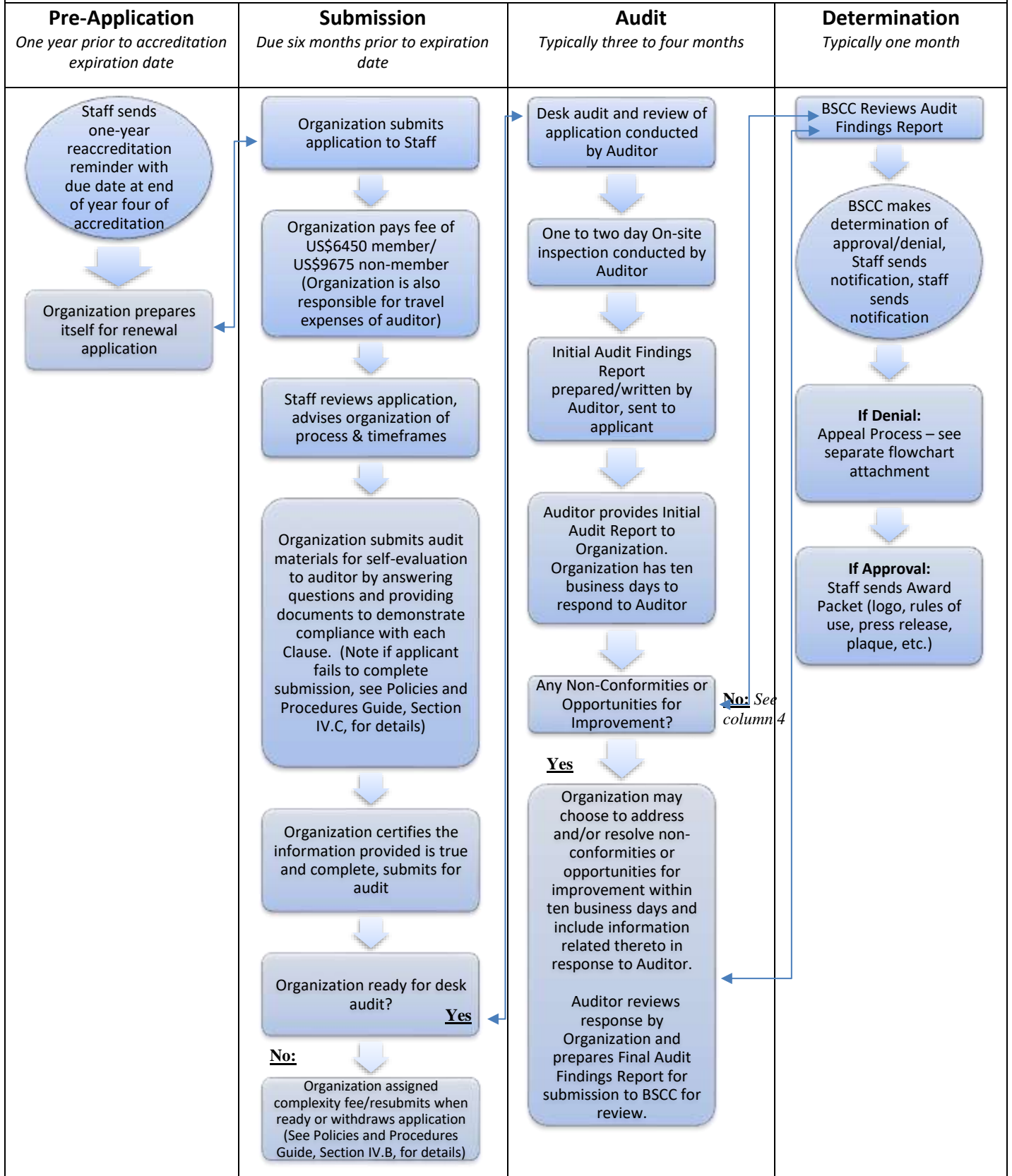


**ATTACHMENT 1  
INITIAL ACCREDITATION PROCESS**

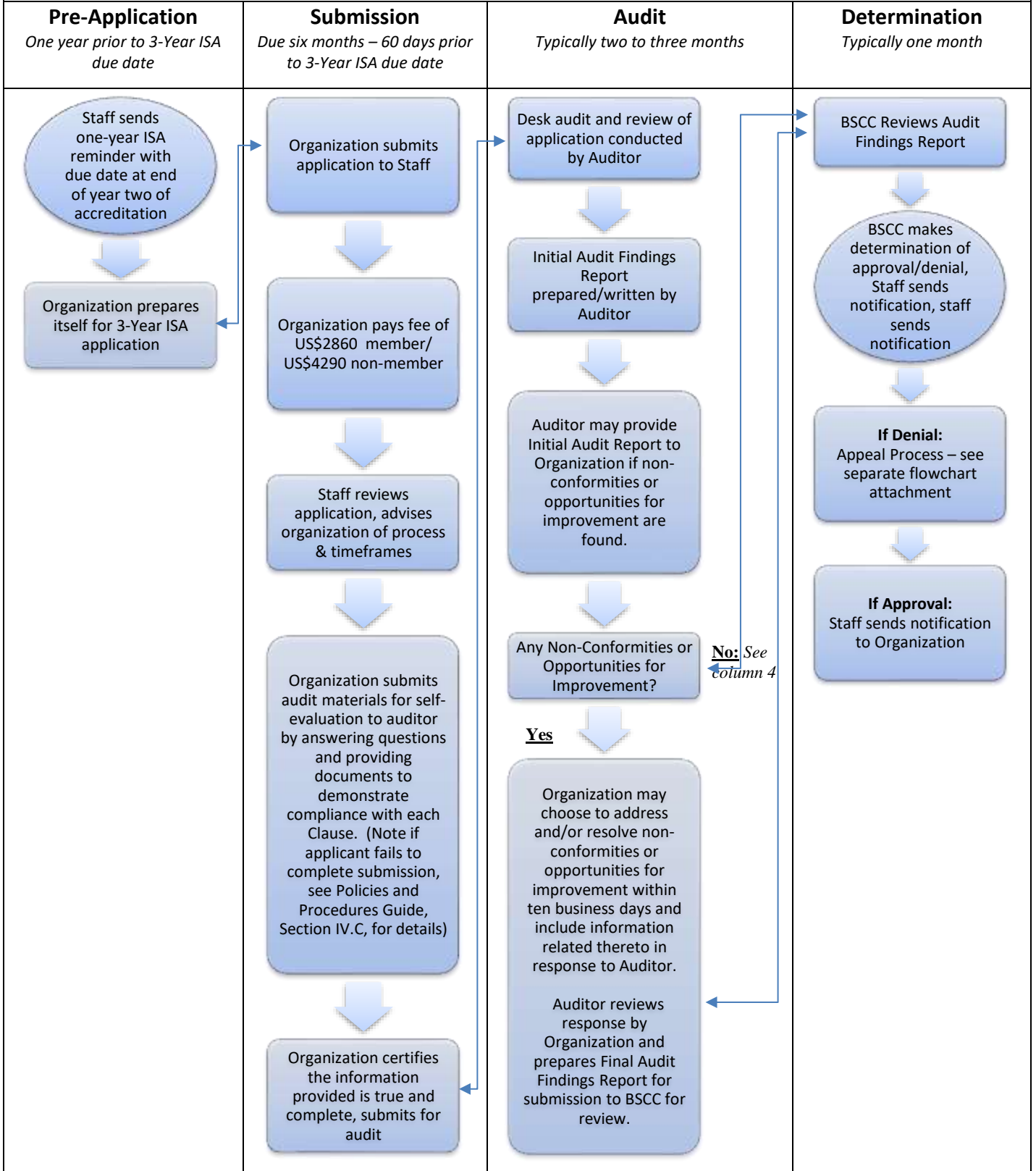


### ATTACHMENT 3 REACCREDITATION PROCESS



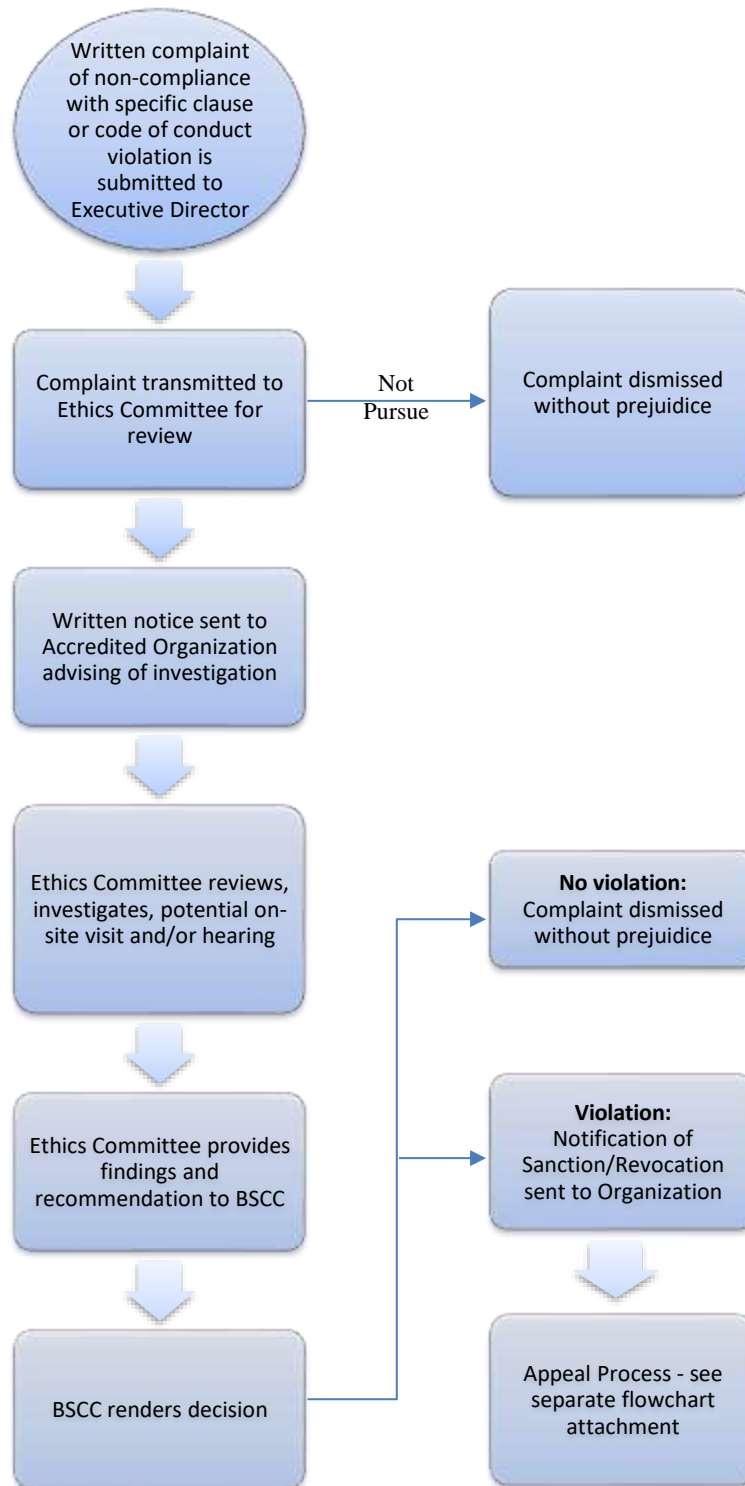
No: See column 4

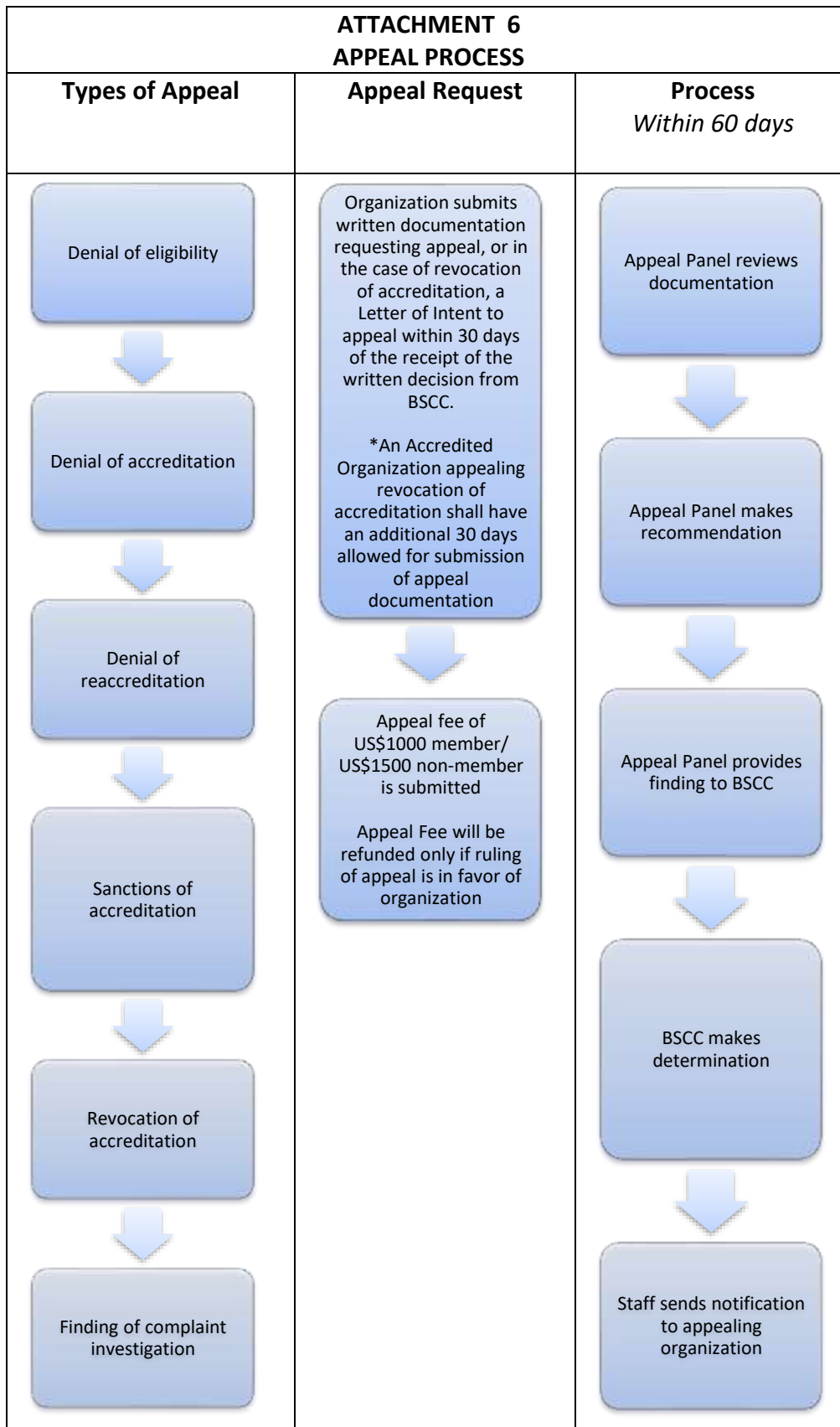
**ATTACHMENT 4  
INTERIM SURVEILLANCE AUDIT (ISA) PROCESS**



**ATTACHMENT 5  
COMPLAINT/GRIEVANCE PROCESS**

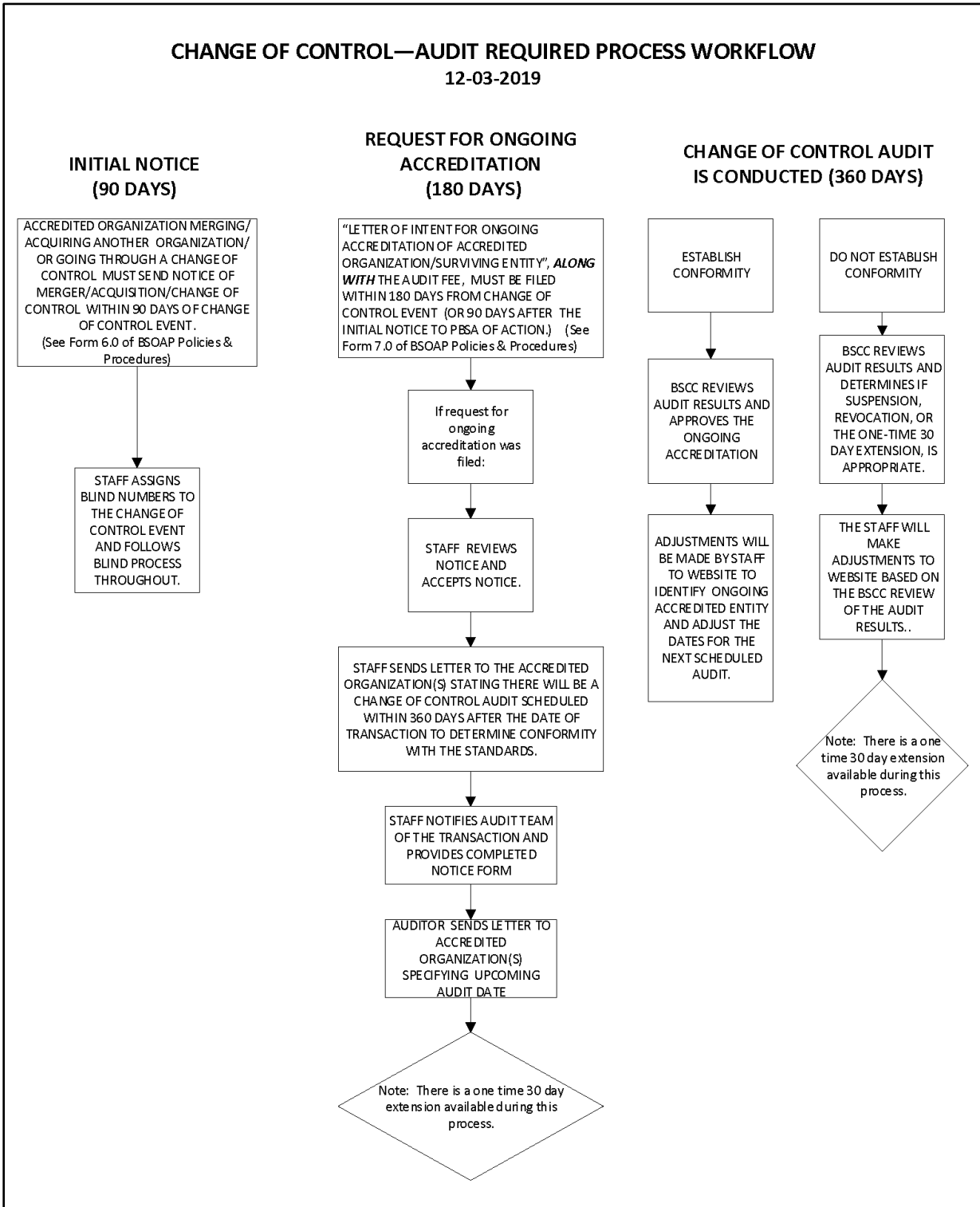
**Process**  
*Within 60 days*





ATTACHMENT 7

CHANGE OF CONTROL—AUDIT REQUIRED PROCESS WORKFLOW  
12-03-2019



# ATTACHMENT 8

## WORKFLOW FOR A TERMINATION OF ACCREDITATION AFTER MERGER/ACQUISITION 12-03-2019

### INITIAL NOTICE

ACCREDITED AGENCY MERGING/  
ACQUIRING ANOTHER ACCREDITED  
AGENCY MUST SEND "NOTICE OF  
MERGER/ACQUISITION" WITHIN 90  
DAYS OF GOING PUBLIC WITH  
ANNOUNCEMENT  
(See Form 6.0 of BSOAP Policies &  
Procedures)

### REQUEST FOR ONGOING OR TERMINATION OF ACCREDITATION

"REQUEST FOR TERMINATION OF  
ACCREDITATION NOTICE" MUST BE FILED ON  
OR BEFORE 180 DAYS FROM PUBLIC  
ANNOUNCEMENT OF MERGER/ACQUISITION  
(OR 90 DAYS AFTER THE INITIAL NOTICE TO  
PBSA OF ACTION.) (See Form 9.0 of BSOAP  
Policies & Procedures)

### STAFF AUDIT IS CONDUCTED

STAFF AUDIT IS  
CONDUCTED  
WITHIN 60 DAYS OF  
NOTICE TO ENSURE  
TERMINATED  
ORGANIZATION'S  
WEBSITE, EMAILS,  
FLYERS, ETC. ARE  
NOT STATING  
ACCREDITATION.

If termination  
request was filed:

STAFF REVIEWS THE  
TERMINATION  
REQUEST NOTICE  
AND FORWARDS TO  
BSCC FOR REVIEW  
AND APPROVAL

BSCC REVIEWS  
REQUEST AND  
APPROVES  
REMOVAL OF  
ACCREDITED  
ORGANIZATION AND  
NOTIFIES STAFF TO  
SEND OUT  
TERMINATION  
CONFIRMATION  
LETTER.

STAFF SENDS OUT LETTER CONFIRMING  
TERMINATION AND PROVIDES NOTICE THAT  
ALL PBSA ACCREDITATION INFORMATION  
NEEDS TO BE REMOVED FROM THEIR  
WEBSITE, MARKETING MATERIALS, EMAILS,  
OR ANY CORRESPONDENCE THAT REFERS TO  
PBSA ACCREDITATION